

## 2023 HOTEL DESCRIPTION & ULTRA ALL INCLUSIVE CONCEPT

This document has been prepared by the Turkish Government and the Health Ministries of other governments, with the assumption that there are no restrictions on Covid19. This document will be updated and sent to you if there are any regional or general restrictions imposed by authorized organizations or if the Turkish government obliges us to do so.

### LOCATION

Kefaluka Resort, established on a total area of 50.000 m2 is located at the seafront:  
 10 km to Turgutreis centre and its Marina  
 25 km to Bodrum centre  
 60 km to Bodrum Milas airport  
 255 km to Dalaman airport  
 260 km to Izmir airport

### HOTEL & ROOMS

**Total number of rooms : 384**      **Total number of beds : 900**  
**Hotel building** : Monoblock structured hotel with 8 elevators of which 4 are panoramic  
**Standard rooms** : 152  
**Family rooms** : 120  
**Connected rooms** : 20 (40 double rooms)  
**Deluxe rooms** : 12  
**Handicapped rooms** : 4  
**Junior suites** : 26  
**Family suites** : 16  
**Superior suites** : 12  
**Prestige suites** : 2 (all suites have seaview)

95% of our rooms have seaview.

ROOM TYPE	SUPERIOR SUITE	PRESTIGE SUITE
m2	126	186
Maximum number of people	4	6
Balcony and terrace	✓	✓
Bedroom	2	3
Bathroom	2	3
Servant room and bathroom	1	1
WC	2	4
Bathtub	1	1
Jacuzzi		1
Hairdryer	✓	✓
Direct telephone	✓	✓
Telephone in bathroom	✓	✓
Individual heating/cooling	✓	✓
Minibar	✓	✓
In-room safe	✓	✓
Satellite TV channels	✓	✓
Radio Broadcasting (from TV)	✓	✓
Stairs	✓	✓
Communicating door	✓	✓
Private pool		✓
Private collective pool	✓	
Kettle+coffee and tea set up	✓	✓
Espresso machine		✓
Flooring	LAMINATED PARQUET	LAMINATED PARQUET
Towel change	EVERY DAY	EVERY DAY
Linen change	EVERY DAY	EVERY DAY
Room cleaning	EVERY DAY	EVERY DAY
Turndown service	EVERY DAY	EVERY DAY

ROOM TYPE	STANDARD ROOM	FAMILY ROOM	DELUXE ROOM	DISABLED ROOM	CONNECTING ROOM	JUNIOR SUITE	FAMILY SUITE
m2	27	30 – 34	36	27	27	52 – 56	48 - 79
Max number of people	2 + 1	2 +2	2 + 1	2 + 1	2+1	2 +1	2 +2
Balcony or terrace	✓	✓	✓	✓	✓	✓	✓
Bedroom	✓	✓	✓	✓	✓	✓	✓
Bathroom	✓	✓	✓	✓	✓	✓	✓
WC	✓	✓	✓	✓	✓	✓	✓
Shower				✓		✓	
Bathtub	✓	✓	✓	✓	✓	✓	✓
Hairdryer	✓	✓	✓	✓	✓	✓	✓
Direct telephone	✓	✓	✓	✓	✓	✓	✓
Telephone in bathroom	✓	✓	✓	✓	✓	✓	✓
Central air conditioning (working hours are subject to the weather conditions)	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓
Kettle + coffee and tea setup	✓	✓	✓	✓	✓	✓	✓
In-room safe	✓	✓	✓	✓	✓	✓	✓
Satelite TV channels	✓	✓	✓	✓	✓	✓	✓
Radio (from TV)	✓	✓	✓	✓	✓	✓	✓
Communicating door					✓		✓
Flooring	LAMINATED PARQUET	LAMINATED PARQUET	LAMINATED PARQUET	LAMINATED PARQUET	LAMINATED PARQUET	LAMINATED PARQUET	LAMINATED PARQUET
Towel change	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY
Linen change	EVERY OTHER DAY	EVERY OTHER DAY	EVERY OTHER DAY	EVERY OTHER DAY	EVERY OTHER DAY	EVERY DAY	EVERY DAY
Room cleaning	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY	EVERY DAY

### SPA & BEAUTY CENTRE

Refresh yourself and pamper your body and soul at our spa & beauty centre with its comfortable massage rooms in different concepts

- 9 different massage rooms
- VIP sauna, Jacuzzi & steam room
- 2 sauna + steam room
- Turkish bath
- Special scrubbing room
- Snow/ice fountain
- Relaxation area
- Skin and body care centre
- Shock pool
- 125 m2 indoorpool
- Children's indoorpool
- Indoor jacuzzi

### BEACH AND SWIMMING POOLS

- 1000 m2 main pool
- 325 m2 activity pool
- 430 m2 – aquapark with 5 slides (working hours 10:00-12:00 / 15:00 – 18:00)
- Spraypark for children
- 160 m2 children's pool
- 90 m2 hydro massage pool
- 125 m2 indoor pool (heated)
- Indoor children's pool
- Main pool and aquapark whirlpools
- 440 m beach (out-sourced sand)
- Children's beach
- Private pier with a 1000 m2 usage area
- 7 private beach pavilions

### PETS

No pets allowed. There is a professional cat & dog guesthouse 15 km away from our resort.

### SHOPS

Souvenir shops, market, photographer, hairdresser(closed)... are located in Bodrum street on B7 floor

#### DOCTOR/NURSE

Nurse service 24 hours. Doctor can be called upon request for a fee.

#### CREDIT CARDS THAT ARE ACCEPTED

Visa, Mastercard, Eurocard and Amex

#### GUEST SERVICES

- Transfers with charge
- Indoor and outdoor car park
- Concierge and consulting services

#### FOR YOUR HEALTH AND SAFETY

- Fire alarm system
- 24 hours security
- Closed circuit camera system in communal areas
- Life guard service at the beach
- Warning signs in all the communal areas
- Standard sizes in balconies and balcony rails
- Total Quality Management practices and controls
- HACCP practices and controls
- Regular disinfection of the environment (indoor & outdoor)

#### MEETING ROOMS

With its column-less halls of 576 m2 and 372 m2, workshop and meeting rooms with large foyer, Kefaluka Resort is ready to realize your organizations flawlessly. All halls are on the same floor. Cable and wireless internet connection are available in all halls.

NAMES	LENGTH (mt.)	WIDTH (mt.)	HEIGHT (mt.)	AREA (m2)	RECEPTION (Capacity)	BANQUET (Capacity)	THEATRE (Capacity)	CLASS (Capacity)
OVIT BALLROOM	18,00	32,00	3,90	576,00	720	420	580	400
OVIT FOYER				225,00				
SENAT MEETING ROOM	12,00	31,00	3,50	372,00	465	230	470	284
SENAT FOYER				130,00				
EUROMOS WORK SHOP	5,50	6,25	3,90	34,38	42	25	42	28
IASOS WORK SHOP	4,00	7,00	3,90	28,00	MEETING TABLE FOR 12 PAX			
TERMERA WORK SHOP	4,00	7,00	3,90	28,00	MEETING TABLE FOR 12 PAX			
DISCO	15,00	15,00	3,90	225,00				
CINEMA	10,00	13,00	3,90	130,00			50	
VIP CINEMA	10,00	13,00	3,90	130,00			18	
AMPHITHEATRE							450	

#### EQUIPMENTS

- Barcoveision
- Projection sreen
- Flipchart
- Overhead projector
- Sound and lighting systems – sound recorder system – DVD/VCD player
- Cable & wireless microphone
- Lapel (neck) and lectern microphone
- Lectern
- Portative – modular scene
- Divisibility in Senat meeting hall

## SERVICES INCLUDED IN THE ULTRA ALL INCLUSIVE CONCEPT

### ROOMS

- Minibar (water, sparklingwater, softdrinks and beer) is filled once daily
- In-room safebox
- Babycot
- Central airconditioning (workinghours are subject to the weatherconditions)
- Wifi or cabled internet Access

### RESTAURANTS AND BARS

\*\*\*\* Alcoholic and non-alcoholic local drinks and some imported drinks served 24 hours

\*\*\*\* Between 00:30-06:00 only food service at Agora restaurant

\*\*\*\* The opening & closing hours of the bars and restaurants, except the main restaurant, are according to the season & weather conditions.

\*\*\*\* The opening - closing hours and days of the food and beverage service points in our hotel may depending on the number of guests and the weather conditions.

\*\*\*\* REMARK: IMPORTED AND CELLAR WINES, IMPORTED CHAMPAGNES, DELUXE BEVERAGES, 12-YEAR WHISKIES, COGNAC AND DELUXE LIQUORS ETC. ARE NOT INCLUDED IN THE UAI CONCEPT.

### Kefalonya Main Restaurant

- 07:00 – 10:00 Open buffet breakfast
- 10:00 – 11:00 Late Breakfast ( Part Of Main Restaurant with limited selection )
- 12:30 – 14:30 Open buffet lunch
- 19:00 – 21:30 Open buffet dinner

\*\*\* Fresh orange juice at breakfast is included in the UAI

\*\*\* Alcoholic drinks are not served in the main restaurant for breakfast

\*\*\* Imported drinks are not served in the main restaurant

\*\*\* Table service for beverages possible in all restaurants

\*\*\* Bottled drinks are not served in any bar (Including alcoholic beverages served within the concept)

### Turkish breakfast

- Agora 07:00 – 10:00

\*\*\* Guests staying at least 5 nights can benefit once for free, provided by reservation. Breakfast will be served to the table as a spread.

\*\*\* The opening - closing hours and days of the food and beverage service points in our hotel may vary depending on the number of guests and the weather conditions.

### A La Carte Restaurants

- Meyhane (Fish & Mezze) 19:30 – 22:00
- Luna Piena (Italian) 19:30 – 22:00
- Kebabi (Turkish) 19:30 – 22:00
- Shi feng (Chinese) 19:30 – 22:00
- El Sombrero (Mexican) 19:30 – 22:00

\*\*\*\*Reservation for all a la carte restaurants are required

\*\*\*\* One dinner free of charge (within a min. accommodation of minimum 5 nights) and with reservation only

\*\*\*\*A la carte restaurants can close on certain days or when theme evenings are held at the main restaurant

\*\*\*\*A la carte restaurants are located outdoors and their opening is subject to the weather conditions (1 May/ 31 October)

\*\*\*\*The opening of the a la carte restaurants is subject to the number of reservations.

\*\*\*\*\* Kids menu available at the Italian and Mexican Restaurants

### Pool Bar (Self Service)

- 10:00 – 00:00 Alcoholic and non-alcoholic drinks within the UAI concept

### Pier Bar (Self Service)

- 10:00 – 18:00 Local Alcoholic and Non-alcoholic drinks within the UAI concept
- 12:00 – 17:00 Varieties of cold sandwiches

### Island Bar (Self Service)

- 10:00 – 00:00 Alcoholic and non-alcoholic drinks within the UAI concept

**Sports Bar (Self Service)**

- 18:00 – 24:00 Alcoholic and non-alcoholic drinks within the UAI concept (Only during bad/rainy weather)

**W&B Bar (Table Service)**

- 18:00 – 24:00 Wine & beer within the UAI concept

**Teras Bar (Table Service)**

- 08:00 – 00:00 Alcoholic and non-alcoholic drinks within the UAI concept
- 11:00 – 00:00 Lobby lounge patisserie corner , Varieties of cold sandwiches

**Zuzu Snack (Table Service)**

- 12:00 – 17:00 Varieties of snack menu, Kumpir

**Zuzu Kids Restaurant ( Self Service)**

- 12:00 – 13:30 Lunch
- 19:00 – 20:30 Dinner

**Agora (Snack) (Table Service)**

- 12:00 – 17:00 Varieties of Pide and Lahmacun (flatbread pizza & Turkish pizza with spicy meat filling), Waffle
- 00:30 – 06:00 Night Snack Service
- 07:00 – 10:00 Turkish Breakfast

**Pancake Gozleme House (Table Service)**

- 12:00 – 17:00 Pancakes, Doner, Kumpir, Ayran and Tea (except Sundays)

**Patisserie (Lokum) (Table Service)**

- 08:00 – 18:00 Non-alcoholic drinks within the UAI concept
- 12:00 – 17:00 Patisserie menu, waffle

**Ice Cream Kiosk (Self Servis)**

- 10:00 – 18:00 Varieties of ice cream within the UAI concept

**Moonlight Club (Self Service)**

- 23:00 – 00:00 Alcoholic and non-alcoholic drinks within the UAI concept

**ANIMATION**

- Soft animation in daytime with activities around the pool
- Shows and performances in the evenings at the amphitheatre with a capacity of 450 seats
- Evening activities around the pool

**ACTIVITIES – SPORT AND OTHER SERVICES**

- Fitness centre
- Tennis court, football, squash and equipments
- Beachvolleyball
- Basketball and equipment
- Non-motorized water sports
- Windsurf, lazer sailing (certificate is compulsory, max 1h/day)
- Archery
- Bicycle
- Turkish bath, sauna, steambath, jacuzzi, snow/ice fountain
- Towels, umbrellas, sun beds and hammocks at all pools and at the beach
- Backgammon, chess and cardgames
- Table tennis
- Darts
- Billiards (American, on floor B5 until 18:00) Cinema
- Kids Club (age 4- 12) and Teenage Club (age 12- 18)
- Animation activities during the day and in the evening
- Live music (certain days of the week)
- Indoor and outdoor carpark
- Wireless internet connection

## **SERVICES NOT INCLUDED IN THE ULTRA ALL INCLUSIVE CONCEPT**

### **ROOMS**

- Telephone
- Laundry, ironing and dry cleaning service (external source)

### **RESTAURANTS AND BARS**

- 24 hours roomservice
- All fresh fruit juices except those served at breakfast.
- Imported and cellar wines, imported champagnes, deluxe beverages (12-year whiskies, cognac and deluxe liquors etc.) are at an extra charge
- Beach pavillions 09:00- 18:00 (breakfast, mid-morning snack, lunch, coffee/tea break, alcoholic and non- alcoholic drinks from the UAI)

### **ACTIVITIES AND SPORT FACILITIES**

- All motorized water sports
- Tennis court and football field lightings
- Coin and electronic games at the entertainment centre
- Billiards: 3 balls, American (After 18:00 on the B5 floor)
- Bowling
- Air shooting
- All massages, scrubs and skincare at the spa centre
- Hairdresser
- Health services (doctor/nurse)
- Telephone/fax
- Photographer, jewellery, market, souvenirshops etc.
- Beach pavilions
- Transfer service
- Babysitter (from the age of 4)